

Privacy Policy

This policy describes our privacy practises – what info we collect, how we collect it, what we do with it, how we protect it, and your rights regarding your information.

How, Why and What Information Do We Collect?

We receive, collect and store any information you enter on our website or provide us in any other way. In addition we collect the email address you are sending information to us, your name and your purchases when using our shop..

When you conduct a transaction on our website, complete a contact form or subscribe to our newsletter, as part of the process we collect personal information you give us such as name and email address. Your personal information will only be used as permitted by you and to enable us to;

- *Provide our services to you as requested*
- *Promote our services in a general manner such as our newsletter or personalised service related email/text.*

We may use software tools to measure and collect website session information such as lengths of visits to certain pages and any actions taken.

Wix.com provides/ hosts our company with an online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications.

Security

Wix.com store your data on secure servers behind a firewall. We use the Paypal payment system in our shop. Your data will also be stored with your local instructor on their database, we are committed to securing your personal information and use various security measures to protect it, including physical, electronic and procedural measures. We do however, encourage you to be careful of any sensitive information you share.

Third Parties

Note that while our services may contain links to other websites or services, we are not responsible for such websites or services privacy practices.

We may share personal information internally within our certified instructors and our sister company Baby Senses in the course of providing you, our customer, with our services or if the companies merge. Also in manners other than as described above, following your explicit approval or if we are legally obligated to do so.

Cookies, Google Analytics etc

We and third party services may use Cookies ([Which Cookies do we use?](#)) and similar tracking technologies throughout our services. The technologies are used mostly for security, functionality, performance and advertising purposes. You may block, opt out of or manage such tracking technologies through your browser settings.

Your Rights to Your Personal Information

You may request access, receive a copy of, update, delete or limit the use of your personal information stored with us. Just unsubscribe or send us an email. We may ask you for additional information in order to confirm your identity and for security purposes.

Data Retention

We may keep your information for as long as you are a customer/deemed sensible based on the age of your child, or longer as needed under our legal obligations.

Updates

This privacy policy may be subject to change at any time. We will notify you of any material changes.

Contacting Us

If you have any questions please do not hesitate to contact us by emailing info@ToddleTalk.co.uk.